ADNET Solution Technology Guarantee Service

Introduction

1. Service Overview

ADNET (Application-Driven Network) solution is a customer-oriented unified network solution launched by H3C to help customers realize the era of building intelligent networks with full scene, full domain and full life cycle.

After a long period of development, H3C ADNET has formed three solutions, ADDC, ADCampus and ADWAN, according to the personalized requirements of the three scenarios of data center, campus network and wide area network, with different SDN technologies, and realized the scene subdivision of ADNET.

ADNET solution Advanced security service is composed of a series of professional technical support and maintenance services and original deployment services, which can help customers significantly improve the availability and stability of customers’ online ADNET products (ADCampus, ADDC, ADWAN.), and ensure the stable operation of customers’ business.

2. Customer Benefits

By purchasing ADNET Solution Technology Guarantee Service, customers can obtain:

◆ End-to-end one stop service to ensure efficient project delivery;
◆ Through a series of quality assurance processes, ensure the quality of project delivery and ensure the continuous smooth and stable running of the solution;
◆ Comprehensive document deliverables to improve operation and
3. Service Content

The service content of ADNET Solution Technology Guarantee Service is shown in the following table:

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Service Description</th>
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</table>
| Writing Implementation Program | Writing the corresponding implementation program based on the technical proposal which is approved the technical review of the original factory’s technical guarantee process:  
  ◆ According to the standard SDN solution implementation research form, complete the information research related to the implementation program;  
  ◆ According to the results of information collection, output the Project Implementation Program”. The program includes but not limited to the following main content:  
  (1) Software and hardware environment requirements;  
  (2) Network resource planning (such as IP address planning);  
  (3) Physical topology connection;  
  (4) Product version;  
  (5) Network management plan;  
  (6) Business configuration description (such as device command line, software configuration screenshots);  
  (7) Implementation steps; |
<table>
<thead>
<tr>
<th>Project Implementation</th>
<th>(8) Acceptance items.</th>
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<tbody>
<tr>
<td>The program implementation includes the following main contents:</td>
<td></td>
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<tr>
<td>◆ Engineering environment preparation;</td>
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<tr>
<td>◆ Program implementation;</td>
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<tr>
<td>(1) Installing operating system and platform software;</td>
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<td>(2) Installing SeerEngine software;</td>
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<td>(3) Configuring SeerEngine and complete the configuration related to SeerEngine on the other network elements which are managed by SeerEngine.</td>
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<td>(4) Configuring network management and monitoring (for example, configure crucial alarms to be forwarded to the third-party network management);</td>
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<td>◆ Complete the quality inspection according to a unified standard, and output the project quality inspection report”;</td>
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<td>◆ Based on the bidding documents, complete the integration verification in accordance with the agreed acceptance items in the Project Implementation Program”;</td>
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<td>◆ According to the actual network and application, output project contingency program”;</td>
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<tr>
<td>◆ According to the actual network and application, output project routine inspection instruction”.</td>
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Knowledge Transfer

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<th>Knowledge transfer to customers:</th>
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<tbody>
<tr>
<td>(1) Explaining the project contingency program&quot;;</td>
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<tr>
<td>(2) Explaining the project routine inspection instruction&quot;;</td>
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<tr>
<td>Answer other questions from customers.</td>
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